



COVID-19 Update

As the COVID-19 outbreak develops, we are continuing to work to serve you and your patients through this situation. We expect no interruption to claims processing or customer service for verification of benefits and eligibility. We are monitoring the situation and will provide any necessary updates.

Should your dental office need to close during this time, we ask that you please ensure you have a plan in place to direct patients to emergency care as needed.

If you need to provide updated office information, have questions or need assistance, feel free to send inquiries to our monitored department email at DentalProviderRelations@bshi.net.

As always, thank you for participating in our network and providing excellent care to our members.

Chris Colclough

Vice President, Dental Product and Network Management