

# Coreo

## How to Navigate Additional Features

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NAVVIS

# Dental Performance Screen

The Dental Performance Screen is separate from the Panel Management screen

The logo for COREO, featuring the word "COREO" in a bold, dark blue, sans-serif font. The letter "O" at the end is stylized as a circle with a small red triangle pointing upwards from its top edge.

Resource Center ▶



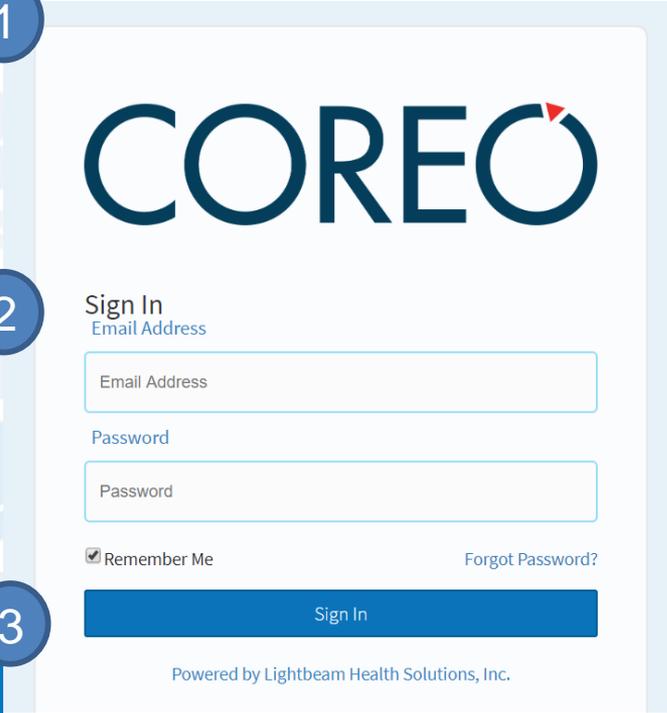
Panel Management ▶



Performance ▶

# Logging into Coreo

1. Navigate to coreohealth.com/Account/Login
2. Type in the email address associated with your Coreo account and the password
3. Click 'Sign In'



COREO

Sign In  
Email Address

Email Address

Password

Password

Remember Me

[Forgot Password?](#)

Sign In

Powered by Lightbeam Health Solutions, Inc.

# Dental Performance Screen

1. Once logged in, select the Performance sub header

The logo for COREO, featuring the word "COREO" in a bold, dark blue, sans-serif font. The letter "O" is stylized as a circle with a red triangle pointing to the right, suggesting a play button or a refresh icon.

Resource Center



Panel Management



Performance

1

# Navigating the Dental Performance Screen

## Dental Provider and Support Staff Account

1. Choose the year for which you'd like to see a provider's performance
2. From the 'Provider' dropdown, select the provider whose performance you'd like to see

### Performance

Performance > Overview > HMSA Dental Measures 2021 > Oral Health for Total Health Dental Care (OHTH Population)

Program: HMSA Dental Measures 2021

Hierarchy: NAVVIS

Provider:

1

- As a dental provider, you'll only see your performance and performance for other dental providers who are affiliated with the same practice(s)
- As a support staff member, you'll only see performance for the dental provider your account is provisioned for and for other dental providers who are affiliated with the same practice(s)

2

# Dental Performance Features

On the Dental Performance screen, you'll be able to:

1. View performance percentage measured by care gaps across your overall attributed membership
2. Filter for Oral Health for Total Health (OHTH)-attributed membership vs. non-OHTH-attributed membership
3. Filter for non-compliant members (members who have dental care gaps)

Performance

Performance > Overview

Program: HMSA Dental Measures 2021 Hierarchy: NAVVIS Provider:

Select a measure to view:

- HMSA PTM Measure Program 2018
- MA STAR Measures Program-2021
- MA STAR Measures Program-2020
- MA STAR Measures Program-2019
- MA STAR Measures Program-2018
- HMSA Dental Measures 2021

Measure	Performance
Oral Health for Total Health Dental Care (OHTH Population)	0%
Preventive Dental Care (Non-OHTH Members)	0%

Performance > Overview > HMSA Dental Measures 2021 > Preventive Dental Care (Non-OHTH Members)

Program: HMSA Dental Measures 2021 Hierarchy: NAVVIS

Select a measure to view: Preventive Dental Care (Non-OHTH Members)

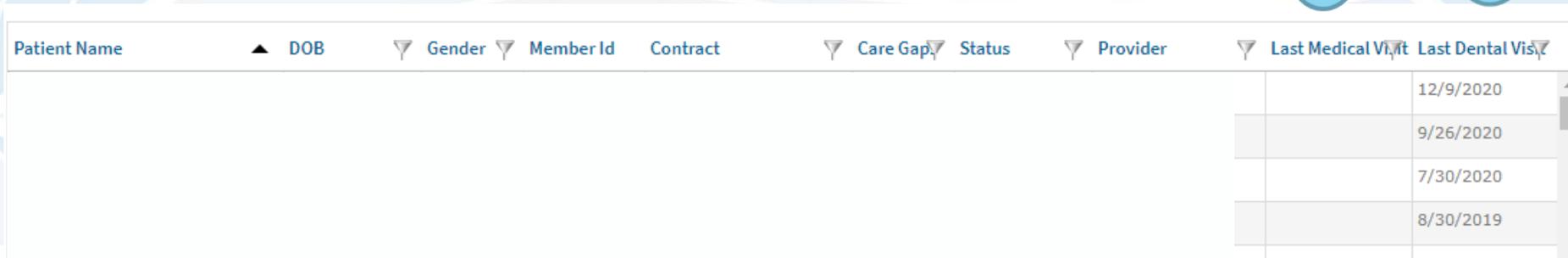
Care Gaps Peer Comparison Provider Breakdown

Patient Name	DOB	Age	Contract Name	Patient Status
			Commercial PPO	Active (WithClaims)
			Commercial HMO	Active (WithClaims)

# Last Dental Visit

Appointment Information will now be separated into two columns:

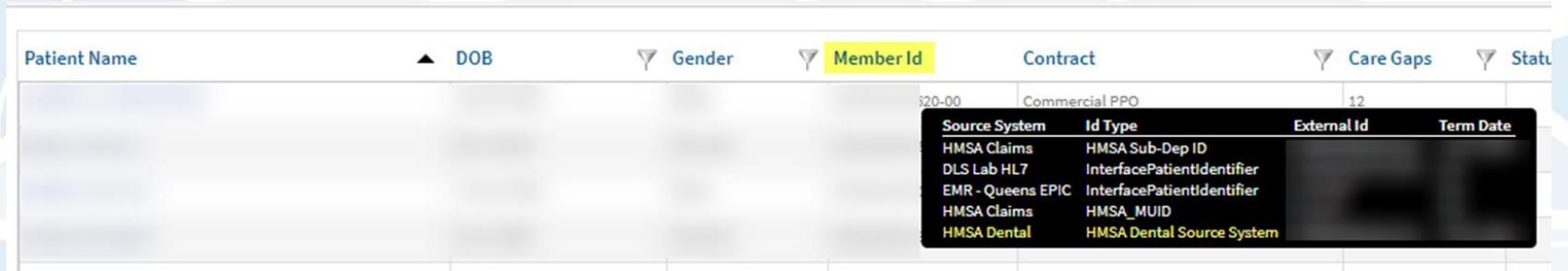
1. Last Medical Visit
2. Last Dental Visit



Patient Name	▲ DOB	▼ Gender	▼ Member Id	Contract	▼ Care Gap	▼ Status	▼ Provider	▼ Last Medical Visit	▼ Last Dental Visit
									12/9/2020
									9/26/2020
									7/30/2020
									8/30/2019

# HMSA Dental ID

Medical and dental IDs will be separate when viewing your list of attributed members.



The screenshot shows a table with columns: Patient Name, DOB, Gender, Member Id, Contract, Care Gaps, and Status. A dropdown menu is open for the Member Id column, showing the following options:

Source System	Id Type	External Id	Term Date
HMSA Claims	HMSA Sub-Dep ID		
DLS Lab HL7	InterfacePatientIdentifier		
EMR - Queens EPIC	InterfacePatientIdentifier		
HMSA Claims	HMSA_MUID		
HMSA Dental	HMSA Dental Source System		

# Questions?

For any questions related to this training please contact Dental Network Managers Jessica Chang at 538-8904 or [Jessica.Chang@BSHI.NET](mailto:Jessica.Chang@BSHI.NET), or Ellie Kelley Miyahisro at 538-8996 or [Ellie.Kelley-Miyashiro@BSHI.NET](mailto:Ellie.Kelley-Miyashiro@BSHI.NET), both on Oahu.

**Mahalo!**