Coreo

How to View Medical and Dental Care Gaps

hmsa

NAVVIS

Medical and Dental Care Gaps

Medical and Dental Care gaps are accessible through Coreo providing visibility into whether or not your patient is due for medical or dental services.

- If a patient has both, *medical and dental with HMSA*, dental providers and support staff will have visibility into the patient's *medical and dental care gaps*

- If a patient has *only dental* with HMSA, dental providers and support staff will have visibility into the patient's *dental care gaps only*

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Logging into Coreo

1. Navigate to https://www.coreohealth.com/Account/Login
2. Type in the e-mail address associated with your Coreo account and password
3. Click 'Sign In'

Viewing Medical and Dental Care Gaps

Upon logging into Coreo, and navigating to the 'Dental Patient's Registry', dental providers and support staff will have a high level view of all attributed patients' care gaps.

To view these, hover over the care gap count for any given patient and a pop-up will appear displaying the list of care gaps.

Viewing Medical and Dental Care Gaps (continued)

For a more detailed view of a patient's care gaps, click on the patient's name. You will then be taken to the patient's Care Gap tab.

Dental Measures

## And how they relate to Dental Care Gaps

In the event a patient has a dental care gap, the following dental measure descriptions will display and allow you to determine if the patient is part of the OHTH population or the non-OHTH population.

- **Preventive Dental Care (Non-OHTH Members)**
  - ✓ Identifies members who have not had a cleaning in the current calendar year. Obtaining regular cleanings helps to control oral inflammation and allows the dentist to check for developing oral health problems that could affect total health.

- **Oral health for Total Health Dental Care (OHTH Population)**
  - ✓ Identifies enrolled OHTH members who have not had a dental cleaning or non-surgical periodontal treatment in the current calendar year. Obtaining regular treatment helps control oral inflammation, which is a known risk factor in the control of diabetes, CAD & stroke, and allows the dentist to check for developing oral health problems that could affect total health.

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Oral Health for Total Health
OHTH

For more information about the Oral Health for Total Health (OHTH) program, please visit HMSAdental.com, hover over 'Providers', and select 'Provider Guide to Oral Health for Total Health'.
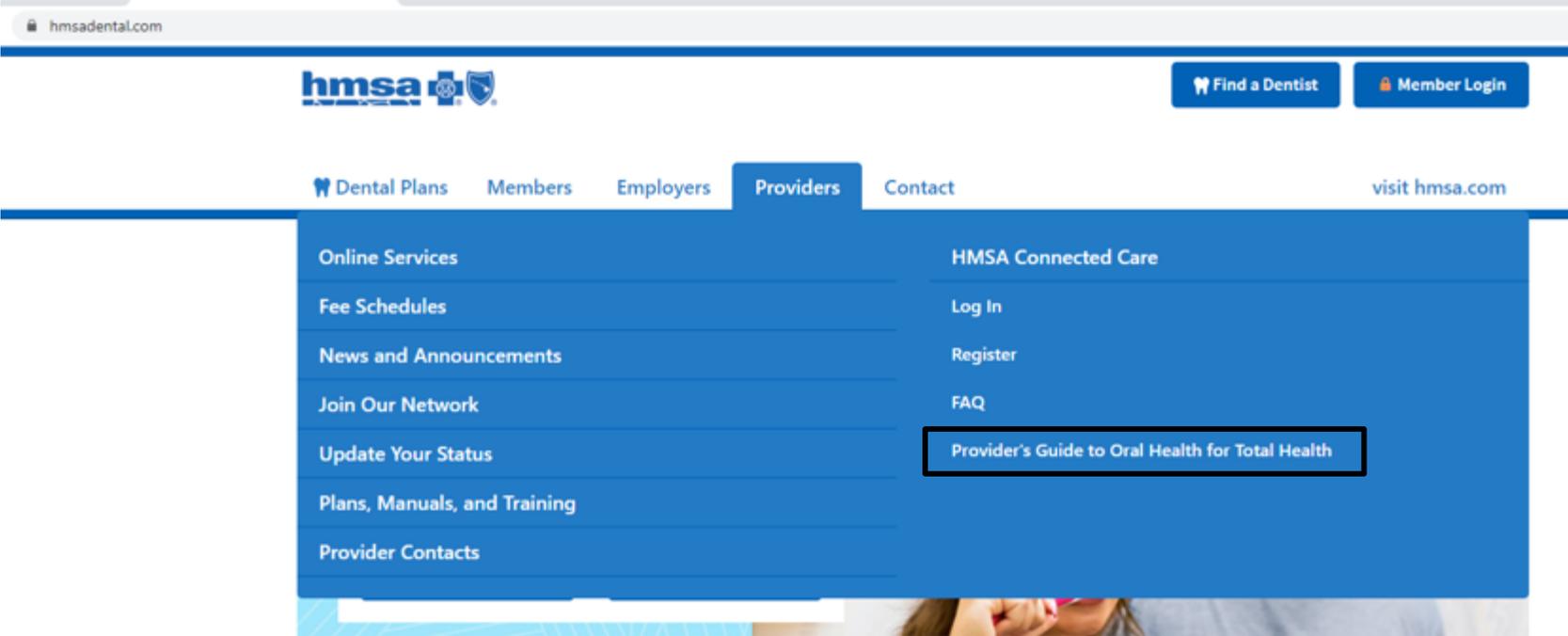
Questions?

For any questions related to this training please contact Dental Network Managers Jessica Chang at 538-8904 or Jessica.Chang@BSHI.NET, or Ellie Kelley Miyahisro at 538-8996 or Ellie.Kelley-Miyashiro@BSHI.NET

Mahalo!

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