

Coreo

How to View & Print Patient Face Sheet



HMSA, an Independent Licensee of the Blue Cross and Blue Shield Association

Patient Face Sheet

The patient Face Sheet is a useful tool accessible through Coreo providing an at a glance view into your patient's

- Care opportunities and which they are compliant or non-compliant in,
- Current diagnosis,
- Active medications,
- Recent labs,
- Recorded measures/ calculations,
- Last diagnostic testing, and
- Vaccination dates.

Logging into Coreo

1. Navigate to <https://www.coreohealth.com/Account/Login>
2. Type in the e-mail address associated with your Coreo account and password
3. Click 'Sign In'

The screenshot shows the Coreo login interface. A vertical bar on the left side of the form contains three numbered circles: 1, 2, and 3. Circle 1 points to the 'COREO' logo at the top. Circle 2 points to the 'Email Address' input field. Circle 3 points to the 'Sign In' button at the bottom.

COREO

Sign In
Email Address

Email Address

Password

Password

Remember Me [Forgot Password?](#)

Sign In

Powered by Lightbeam Health Solutions, Inc.

Navigating to Patient Face Sheet

1. Upon logging into Coreo, and navigating to the 'Dental Patient's Registry, Click on a patient name to access the Patient Face Sheet.

The screenshot shows the COREO Panel Management interface. The left sidebar contains navigation options: COREO logo, Dvoroznak, Stephanie (61), Resource Center, and Panel Management. The main content area is titled 'Panel Management' and 'Dental Patients Registry'. It features an 'Add Provider' button and a search bar. Below is a table with columns: Patient Name, DOB, Gender, Member Id, Contract, Care Gaps, Status, Provider, and Last Visit. The first row is highlighted, and a blue circle with the number '1' is placed over the Patient Name column header. At the bottom left, there is a 'Minimize' button. At the bottom right, it says 'Showing all 542 rows'.

Patient Name	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
[Redacted]	2/9/1929	Male	[Redacted]	Commercial PPO	6		[Redacted]	4/27/2020
[Redacted]	7/8/1940	Male	[Redacted]	Commercial PPO	8		[Redacted]	3/9/2020
[Redacted]	2/2/1942	Female	[Redacted]	Commercial PPO	6		[Redacted]	2/3/2020
[Redacted]	1/11/1960	Female	[Redacted]	Commercial PPO	13		[Redacted]	3/7/2020
[Redacted]	8/8/1959	Female	[Redacted]	Commercial PPO	23		[Redacted]	6/12/2020
[Redacted]	4/28/1956	Male	[Redacted]	Commercial PPO	16		[Redacted]	6/12/2020
[Redacted]	10/19/1956	Male	[Redacted]	Commercial PPO	10		[Redacted]	5/28/2020
[Redacted]	12/16/1944	Male	[Redacted]	Commercial PPO	4		[Redacted]	5/27/2020
[Redacted]	1/2/2008	Female	[Redacted]	Commercial PPO	2		[Redacted]	5/30/2017
[Redacted]	2/21/2006	Female	[Redacted]	Commercial PPO	7		[Redacted]	6/5/2020
[Redacted]	8/26/1984	Female	[Redacted]	Commercial PPO	8		[Redacted]	4/6/2020

Navigating to Patient Face Sheet

2. After clicking a patient's name, you will be taken to the patient's Care Gap tab. To view the Face Sheet, click the Face Sheet tab.

The screenshot shows a patient's profile page. At the top, there are navigation buttons: '<< PREV', 'HMSA MEASURE (91 years)', and 'NEXT >>'. There are also 'Notes' and 'Close >>' buttons. Below this, patient information is displayed: 'Male', 'DOB:2/9/1929', 'Active (WithClaims)', 'Commercial PPO', 'Care Gaps: 6', 'ERG Risk Score : 3.080', 'ATI : 3.960', 'Attach', and 'Time Spent: 0 Min'. A row of tabs includes 'Demographics', 'Contact', 'Automation', 'Physician', 'Contract / Insurance', and 'Other', with a '+ Expand' button. Below this is a row of sub-tabs: 'CASES', 'NOTES', 'FACE SHEET' (highlighted with a blue circle and the number '2'), 'CLINICAL', 'RISK PROFILE', and 'CARE GAPS'. Below the sub-tabs, there is a 'Program Year' dropdown set to '2020', an 'Enter Exclusion' button, a 'Change Status To' dropdown set to 'Select', and a 'Save' button. Below this is a table with columns: 'Type', 'Care Opportunities', 'Actions', 'Created', 'Status', and 'R4R Status'. The table contains one row: 'HMSA PTM Measure Program 2020', 'Influenza Vaccine (Adult) (Display Only)', icons for edit, attach, and delete, '4/10/2020', 'New', and an empty cell.

Viewing the Patient Face Sheet

3. After clicking the Face Sheet tab, the Face Sheet will populate.

4. Scroll to view details.

5. Click the print icon to print and share with the patient to address open care opportunities (gaps).

The screenshot displays a patient's Face Sheet in a healthcare system. The patient's name is [REDACTED] (91 years), Male, DOB: 2/9/1929. The patient is currently on Commercial PPO insurance. Key metrics include Care Gaps: 6, ERG Risk Score: 3.080, and ATI: 3.960. The interface includes tabs for CASES, NOTES, FACE SHEET (selected), CLINICAL, RISK PROFILE, and CARE GAPS. A dropdown menu shows 'Selected Face Sheet: Patient Face Sheet'. A legend indicates 'Completed' (green checkmark), 'Not Completed' (red X), and 'Excluded' (dash). A bar chart shows 'Care Opportunities' with a 'Total (5)'. A print icon is visible in the top right corner.

Questions?

For any questions related to this training please contact Dental Network Managers Jessica Chang at 538-8904 or Jessica.Chang@BSHI.NET, or Ellie Kelley Miyahisro at 538-8996 or Ellie.Kelley-Miyashiro@BSHI.NET

Mahalo!