Coreo Analytics
HMSA Dental Measures
September 2019

NAVVIS

What is Coreo Analytics?

- Specialized tool to quickly and easily manage patient populations.

- Allows providers to lead coordination of care efforts for their patients.

- Facilitates a comprehensive integrated approach to healthcare.

Learning Objectives

Participants will be able to gain confidence in their ability to integrate Coreo Analytics into their current, applicable workflows.

Participants will be proficient in Coreo Analytics navigation, functionality and basic workflows including:

- Using Coreo to validate/update dental Practice Management System (PMS) before or at patient's appointment.

- Reviewing and discussing open care gaps with members.

- Filtering data to review and determine members associated with Non-OHTH or OHTH dental measures.
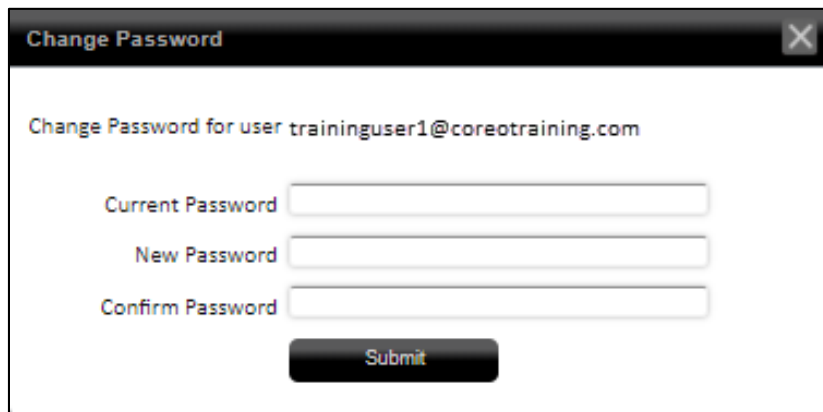
Logging in to Coreo

Welcome to Coreo…Getting Started

	Web Based Platform
	Access via Secure URL
	http: xxxxxxxxxxxx
	Chrome is Recommended Browser

Welcome to Coreo: User Name and Password

- Log In

- Reset Temporary Password

- Passwords Updated Every 90 Days

- Need Help?
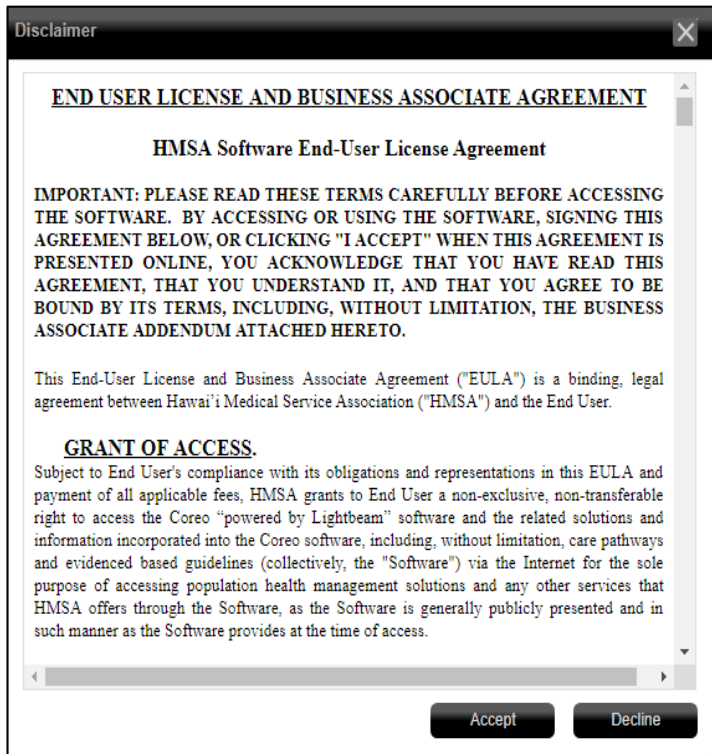
- Forgot Your Password? Use the Password

  Reset Link

(Full document available in Resource Center)

Welcome to Coreo: Authorization for Use

- One-time Authorization

- End User License Agreement

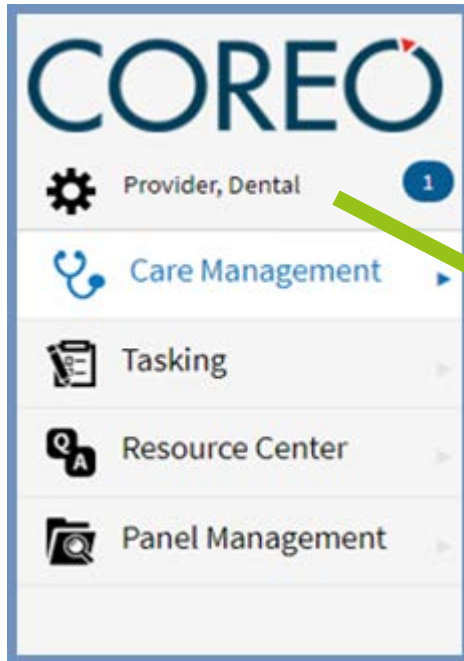- Proprietary and confidential information must be appropriately protected

(Full document available in Resource Center)
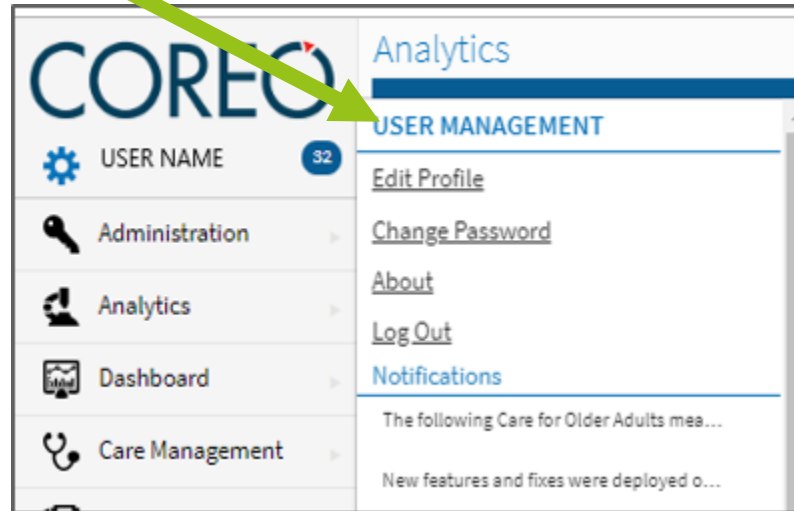
Screen Orientation
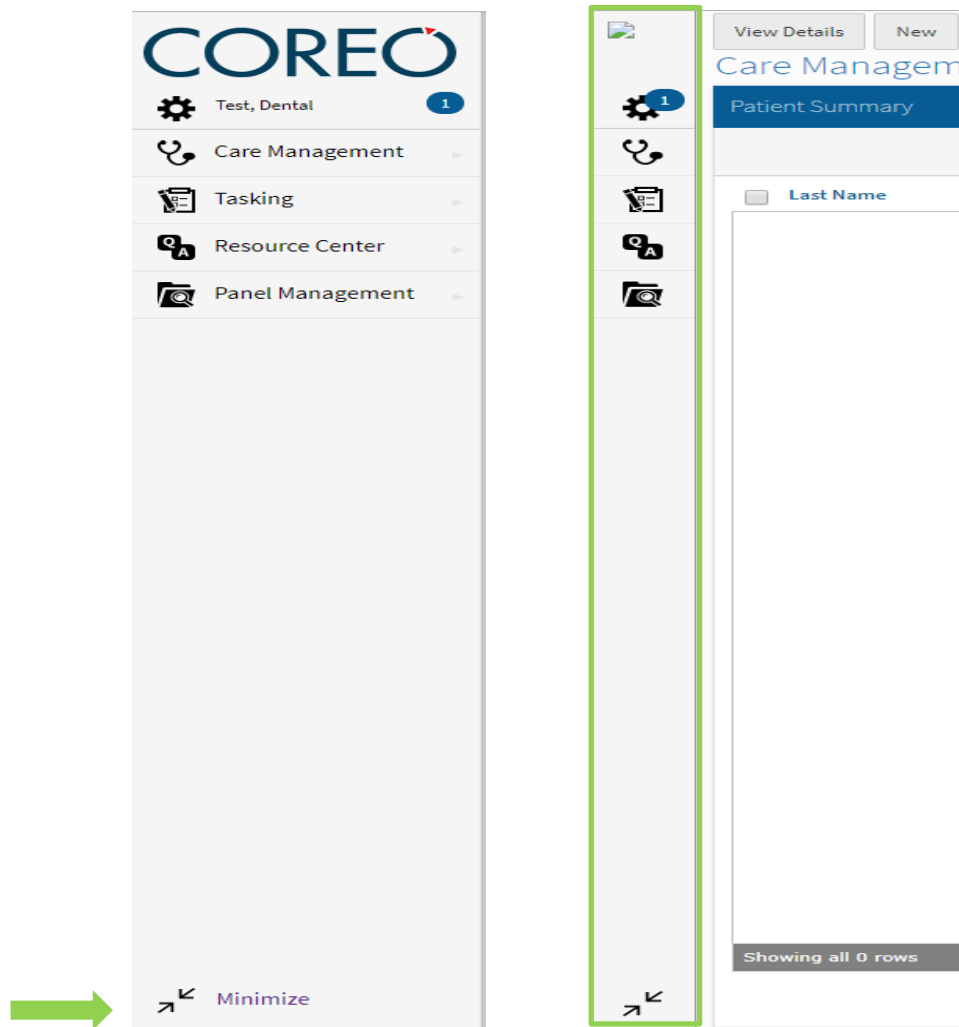
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General Navigation: User Management

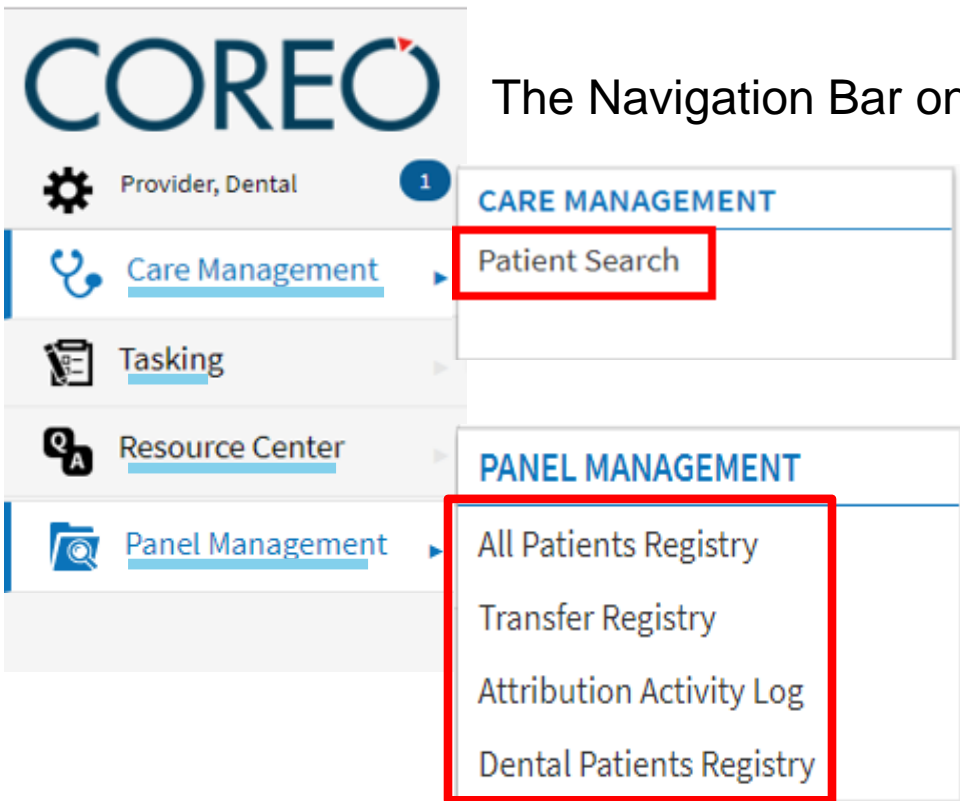
Hover over the Gear ⚙ to:

- Edit Profile
- Change Password
- About (Information resource)
- Log Out

General Navigation: Navigation Bar

General Navigation: Navigation Bar

The Navigation Bar on the left side of the home page contains:

MODULES and Submodule

- The Modules or main headers help organize charts.

- Click or hover over a module to reveal submodules contained within each.

General Navigation: Filtering Options

- Each submodule will have a unique set of sub filters that allows users to tailor the information viewable.

  Examples of filter types include: Measure Type, Contract, Rule, Appointment Date, etc...

Care Management Module

Care Management: Searching for Patients

Care Management: Patient Details Sheet

Patient Details Sheet: Patient Face Sheet

Patient Details Sheet: Clinical Tab

CASES	NOTES	FACE SHEET	CLINICAL	ASSESSMENT	CARE GAPS

View: ● Timeline ○ Category   Show : [Significant Events,Diagnosis,Allergies,Medications,Procedui ▼]   Search [ ]

Date ▼ ⧩	Rendering Type ⧩	POS ⧩	Code ⧩	Type ⧩	Description	Rendering
10/17/2018	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
7/16/2018	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
4/17/2018	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
1/16/2018	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
10/17/2017	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
7/16/2017	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
4/17/2017	Physician/Cardiovascular Disease (...		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
1/20/2017		OFFICE	G0103	CPT	PSA SCREENING	Provider Name
1/20/2017		OFFICE	G0103	CPT4	PSA SCREENING	Provider Name
1/20/2017		OFFICE	G0439	CPT	PPPS, SUBSEQ VISIT	Provider Name
1/20/2017		OFFICE	G0439	CPT4	PPPS, SUBSEQ VISIT	Provider Name

CASES	NOTES	FACE SHEET	CLINICAL	ASSESSMENT	CARE GAPS

View: ○ Timeline ● Category   Show : [Significant Events ▼]

Event Date	Type

Significant Events (0)
Diagnosis (49)
Allergies(0)
Medications (0)
Procedures (97)
Vitals (0)
Immunizations (0)
Lab Results (0)
Social History (0)

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Patient Details Sheet: Care Gaps Tab

	Patient Name	Type	Care Opportunities	Actions	Created	Case Status	R4R Status
☐	Patient, Test	ACO Measures Program-20...	Documentation of Current Medications in the Medical...	✏ 📎 ▨ 👤⊖	2/17/2016	Complete	
☐	Patient, Test	ACO Measures Program-20...	Colorectal Cancer Screening ACO #19	✏ 📎 ▨ 👤⊖	2/17/2016	New	
☐	Patient, Test	ACO Measures Program-20...	Adult Weight Screening and Follow-up ACO #16	✏ 📎 ▨ 👤⊖	2/17/2016	New	
☐	Patient, Test	ACO Measures Program-20...	Pneumococcal Vaccination ACO #15	✏ 📎 ▨ 👤⊖	2/17/2016	New	
☐	Patient, Test	ACO Measures Program-20...	Influenza Immunization ACO #14	✏ 📎 ▨ 👤⊖	2/17/2016	New	

Enter R4R Data   Change Status To   Clear Selection ▼   Save

CASES   NOTES   FACE SHEET   CLINICAL   RISK PROFILE   ASSESSMENT   **CARE GAPS**   COMM LOG

Patient Details Sheet: Communication Log

Active (WithClaims)   Care Gaps: 5   Risk: 1.085   ATI: 9.220   📎 Attach

Demographics ▼   Contact ▼   Automation ▼   Physician ▼   Contract / Insurance ▼   Other ▼

CASES	NOTES	FACE SHEET	CLINICAL	RISK PROFILE	ASSESSMENT	CARE GAPS	COMM LOG

Date Time ▲	Method	Recipient	Status	Retries	Action	Campaign

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Tasking Module

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Tasking Module: Care Gaps Report

Care Gaps Report: Sections

Section 1: Filters

Section 2: Patient List

Section 3: List of Pt Open Care Opportunities

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Care Gaps Report: Huddle Sheet

Care Gaps Report: Huddle Sheet

Test, Patient A
Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Cervical Cancer Screening	Not Selected	1/17/2018	Not Set	New
Controlling High Blood Pressure	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New
Review of Chronic Conditions	Not Selected	1/17/2018	Not Set	New

Test, Patient B
Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Adult BMI Assessment	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New
Screening for Symptoms of Clinical Depression and Anxiety	Not Selected	1/17/2018	Not Set	New
Tobacco Screening and Cessation Counseling	Not Selected	1/17/2018	Not Set	New

Test, Patient C
Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Controlling High Blood Pressure	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New

Test, Patient D
Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Comprehensive Adult Diabetes Care - A1c < 8 Screening	Not Selected	1/10/2018	Not Set	New
Comprehensive Adult Diabetes Care - Blood Pressure Control	Not Selected	1/17/2018	Not Set	New
Comprehensive Adult Diabetes Care - Eye Exam	Not Selected	1/17/2018	Not Set	New
Comprehensive Adult Diabetes Care - Medical Attention for Nephropathy	Not Selected	1/17/2018	Not Set	New
Comprehensive Diabetes Care- HbA1c Control (=9)	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New
Review of Chronic Conditions	Not Selected	1/17/2018	Not Set	New

Panel Management Module

Panel Management: Dental Patient Registry

Panel Management: Dental Patient Registry

Resource Center Module

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Resource Center: Files & Alerts

Lesson Summary

Coreo Analytics empower dentists and physicians, working together in identifying and closing patient care opportunities.

Coreo analytics integrates Dental provider work flows allowing providers the ability or access to:

- Filter patients based on OHTH and Non OHTH care measures.
- Validating and updating practice management systems using patient and clinical summaries.
- Pre-visit planning documents such as the Huddle Sheet.
- Point of care support such as the Face Sheet.

Coreo Analytics support HMSA Dental and Medical Providers alike, to deliver more value and improving the total health of members while reducing medical and dental costs.

Questions ?

For any questions related to this training please contact
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Mahalo!

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