

# Coreo Analytics

## HMSA Dental Measures

September 2019



HMSA, an Independent Licensee of the Blue Cross and Blue Shield Association

# What is Coreo Analytics?

The screenshot displays the COREO Tasking interface. On the left is a sidebar with the COREO logo and navigation links: Provider, Dental; Care Management; Tasking; Resource Center; and Panel Management. The main area is titled 'Tasking' and contains a 'Care Opportunities' section. This section includes filters for Hierarchy, Appointment Date, Contract (set to QHTH), Physician, Measure type, and Rule (set to Oral Health for Total Health D...). Below the filters is a table with columns: Last Name, First Name, DOB, Member Id, Home Phone, Physician, and Practice. The table currently shows no data rows.

- Specialized tool to quickly and easily manage patient populations.
- Allows providers to lead coordination of care efforts for their patients.
- Facilitates a comprehensive integrated approach to healthcare.

# Learning Objectives



Participants will be able to gain confidence in their ability to integrate Coreo Analytics into their current, applicable workflows.



Participants will be proficient in Coreo Analytics navigation, functionality and basic workflows including:

- Using Coreo to validate/update dental Practice Management System (PMS) before or at patient's appointment.
- Reviewing and discussing open care gaps with members.
- Filtering data to review and determine members associated with Non-OHTH or OHTH dental measures.



# Logging in to Coreo

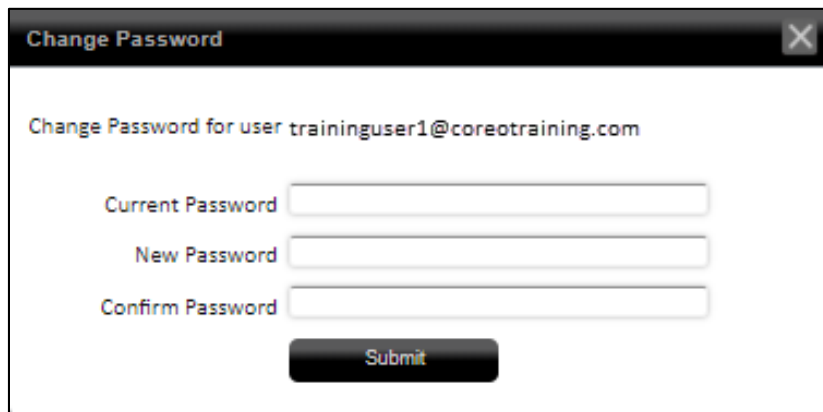
# Welcome to Coreo...Getting Started



The image shows a web-based sign-in interface for Coreo. It features the 'COREO' logo at the top, followed by a 'Sign In' heading. Below this are two input fields: 'Email Address' and 'Password'. A 'Remember Me' checkbox is located below the password field. A black 'Sign In' button is positioned to the right of the password field. Below the button is a link for 'Forgot Password?'. At the bottom of the form, it states 'Powered by Lightbeam Health Solutions, Inc.'.

	Web Based Platform
	Access via Secure URL
	http: xxxxxxxxxxxxxx
	Chrome is Recommended Browser

# Welcome to Coreo: User Name and Password



A screenshot of a 'Change Password' dialog box. The title bar says 'Change Password' with a close button. The text inside says 'Change Password for user traininguser1@coreotraining.com'. There are three input fields: 'Current Password', 'New Password', and 'Confirm Password'. Below the fields is a 'Submit' button.

- Log In
- Reset Temporary Password
- Passwords Updated Every 90 Days
- Need Help?
- Forgot Your Password? Use the Password Reset Link

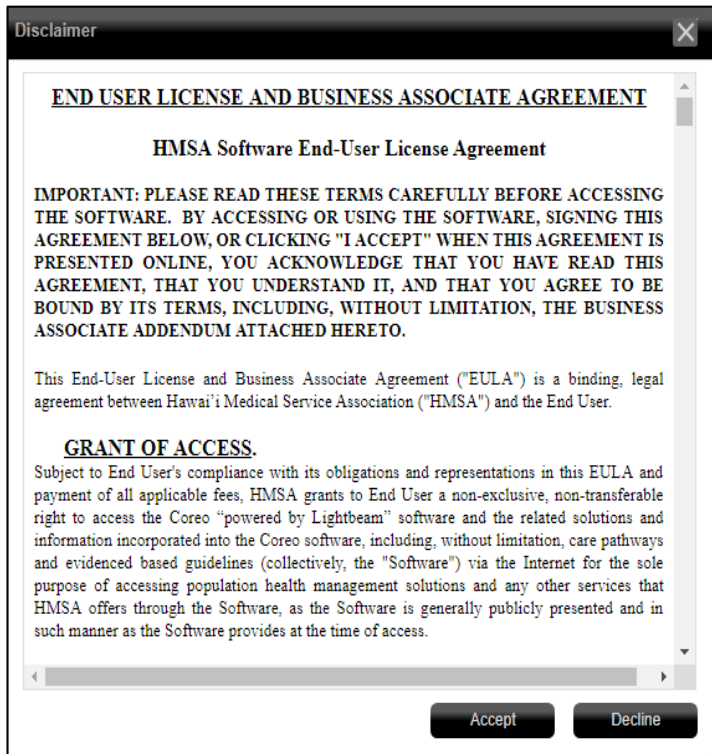
(Full document available in Resource Center)



A screenshot of the COREO Sign In page. The page has a blue border. At the top is the 'COREO' logo. Below it is the text 'Sign In'. There are three input fields: 'Email Address', 'Password', and a 'Remember Me' checkbox. Below the fields is a 'Sign In' button. To the right of the button is a link that says 'Forgot Password?' with a red arrow pointing to it. At the bottom, it says 'Powered by Lightbeam Health Solutions, Inc.'



# Welcome to Coreo: Authorization for Use



- One-time Authorization
- End User License Agreement
- Proprietary and confidential information must be appropriately protected

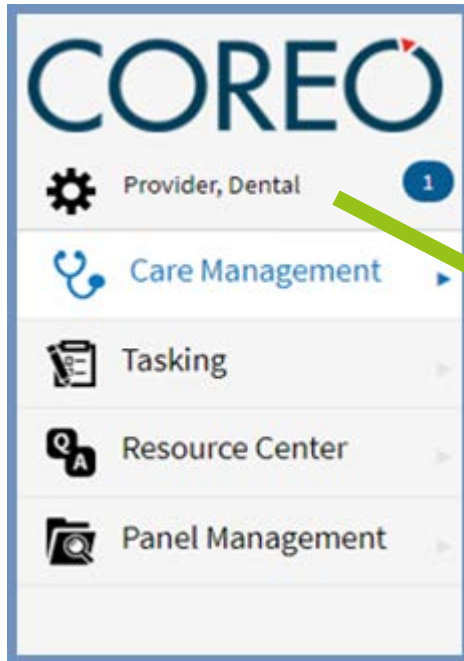
(Full document available in Resource Center)



# Screen Orientation

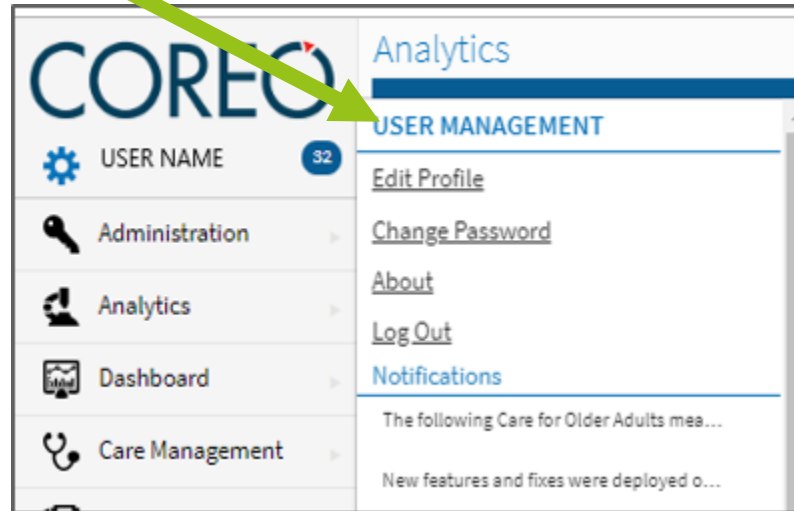


# General Navigation: User Management

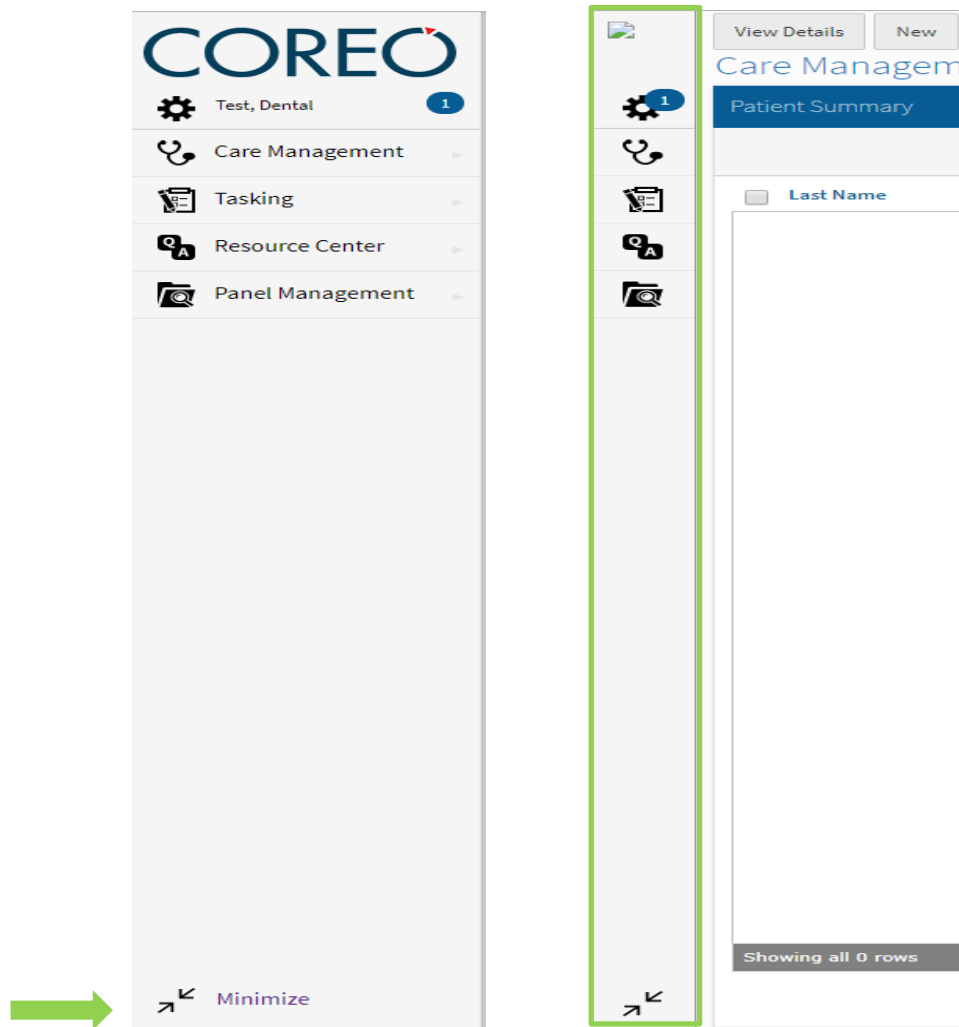


Hover over the Gear  to:

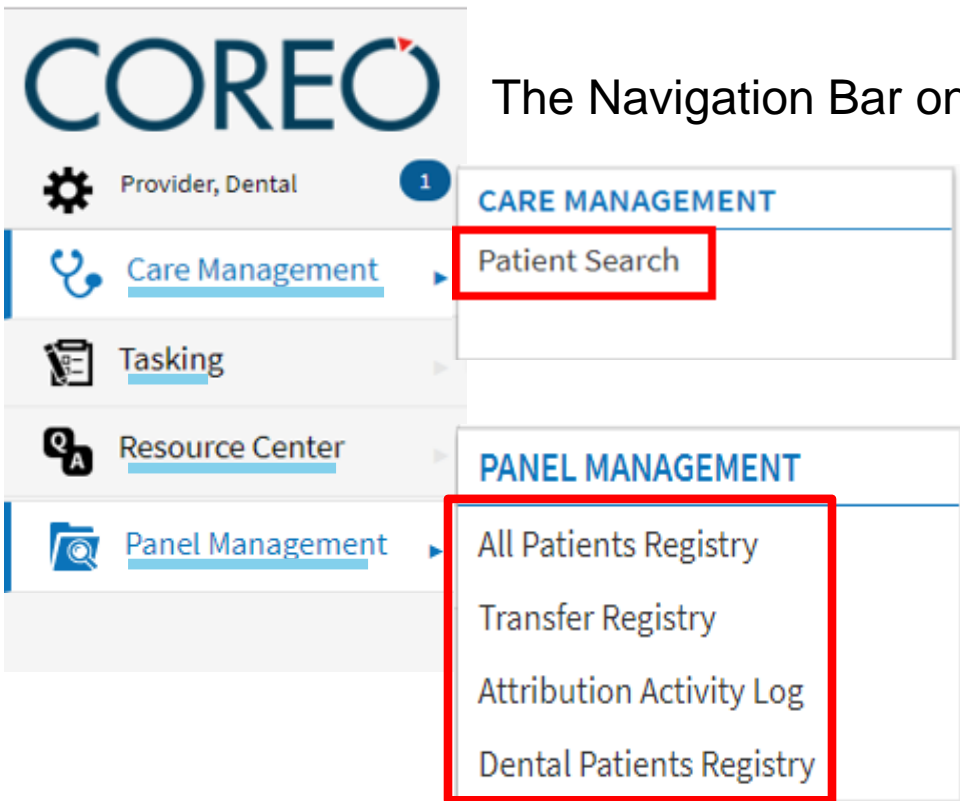
- Edit Profile
- Change Password
- About (Information resource)
- Log Out



# General Navigation: Navigation Bar



# General Navigation: Navigation Bar



The Navigation Bar on the left side of the home page contains:

MODULES and Submodule

- The Modules or main headers help organize charts.
- Click or hover over a module to reveal submodules contained within each.

# General Navigation: Filtering Options

The screenshot shows the COREO Tasking interface. On the left is a navigation menu with options: Provider, Dental (1), Care Management, Tasking, Resource Center, and Panel Management. The main area is titled 'Tasking' and 'Care Opportunities'. A green box highlights the filter section with the following fields: Hierarchy (dropdown), Appointment Date (calendar icon), Contract (dropdown set to 'OHTH'), Physician (dropdown), Measure type (dropdown), and Rule (dropdown set to 'Oral Health for Total Health D...'). Below the filters is a table with columns: Last Name, First Name, DOB, Member Id, Home Phone, Physician, and Practice. The table currently has no data rows.

- Each submodule will have a unique set of sub filters that allows users to tailor the information viewable.

Examples of filter types include: Measure Type, Contract, Rule, Appointment Date, etc...

A dropdown menu for 'Measure Type' with a 'Select' option at the top. The list includes: HMSA PTM Measure Program, HMSA PTM Measure Program 2018, HMSA Dental Measure Program 2019, MA STAR Measures Program-2018, and MA STAR Measures Program-2019.

A dropdown menu for 'Contract' with a 'Select' option at the top. The list includes: ALL, Non-OHTH, and OHTH.

A dropdown menu for 'RULE' with a 'Select' option at the top. The list includes: Oral Health for Total Health Dental Care (OHTH Population) and Preventive Dental Care (Non-OHTH Members).



# Care Management Module



# Care Management: Searching for Patients

The screenshot displays the COREO Care Management interface. On the left is a sidebar with navigation options: Provider, Dental (selected), Care Management, Tasking, Resource Center, and Panel Management. The top navigation bar includes 'View Details', 'New', 'Edit', and 'Assign' buttons. Below this, the 'CARE MANAGEMENT' section is active, with 'Patient Search' highlighted. A search filter for 'Contract' is set to 'ALL'. The main area contains a table with 10 columns: Last Name, First Name, DOB, Member ID, Physician, Care Manager, Status, Phone Number, and Actions. The table lists six test patients (Patient A through Patient F) with various statuses and actions. At the bottom, it indicates 'Showing all 1000 rows'.

Last Name	First Name	DOB	Member ID	Physician	Care Manager	Status	Phone Number	Actions
Test	Patient A	xx/xx/xxxx	XX-XXXX-XXXX	Unattributed Unattributed		Clinical Only (NoClaims)	( ) - -	Cases(2) • Face Sheet • Clinical Summary
Test	Patient B	xx/xx/xxxx	XX-XXXX-XXXX	BUCKS FAMILY MEDICINE BUCKS FAMI		Active (WithClaims)	( ) - -	Cases(2) • Face Sheet • Clinical Summary
Test	Patient C	xx/xx/xxxx	XX-XXXX-XXXX	JEFFERSON MEDICAL CARE JEFFERSO		Active (WithClaims)	( ) - -	Cases(2) • Face Sheet • Clinical Summary
Test	Patient D	xx/xx/xxxx	XX-XXXX-XXXX	Unattributed Unattributed		Clinical Only (NoClaims)	( ) - -	Cases(2) • Face Sheet • Clinical Summary
Test	Patient E	xx/xx/xxxx	XX-XXXX-XXXX	HARTSVILLE MEDICAL PRACTICE HART		Active (WithClaims)	( ) - -	Cases(2) • Face Sheet • Clinical Summary
Test	Patient F	xx/xx/xxxx	XX-XXXX-XXXX	Unattributed Unattributed		Clinical Only (NoClaims)	( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary
							( ) - -	Cases(2) • Face Sheet • Clinical Summary

Showing all 1000 rows

# Care Management: Patient Details Sheet

The screenshot displays the COREO Patient Details Sheet interface. The top navigation bar includes a 'USER NAME' dropdown, a '32' indicator, and tabs for 'InActive (NoClaims)', 'QUEST Integration-Non ABD', 'Care Gaps: 2', 'ERG Risk Score: 0.000', 'ATI: 1.860', 'Attach', and 'Time Spent: 0 Min'. The left sidebar contains navigation links: Administration, Analytics, Dashboard, Care Management, Tasking, Resource Center, and GPRO. The main content area shows the 'Demographics' tab selected, with fields for DOB, Patient #, Gender, Race, and Marital Status. A green arrow points from the 'Edit Patient' button in the modal to the 'Demographics' tab. The modal also shows the 'InActive (NoClaims)' status and a dropdown menu for 'Demographics'.

The screenshot displays the COREO Patient Details Sheet interface for a patient named 'Patient, Test (56 years)'. The top navigation bar includes a 'USER NAME' dropdown, a '32' indicator, and tabs for 'InActive (NoClaims)', 'QUEST Integration-Non ABD', 'Care Gaps: 2', 'ERG Risk Score: 0.000', 'ATI: 1.860', 'Attach', and 'Time Spent: 0 Min'. The left sidebar contains navigation links: Administration, Analytics, Dashboard, Care Management, Tasking, Resource Center, GPRO, Reports, and Panel Management. The main content area shows the 'Demographics' tab selected, with fields for DOB, Patient #, Gender, Race, and Marital Status. The 'Edit Patient' modal is open, showing the 'InActive (NoClaims)' status and a dropdown menu for 'Demographics'. A red box highlights the 'Collapse' button in the top right corner of the modal.

# Patient Details Sheet: Patient Face Sheet

COREO

Provider, Dental

Care Management

Tasking

Resource Center

Panel Management

HIE Edit Patient

<< PREV Patient, Test (56 years) NEXT >>

Notes

Close

Male ID:

Active (WithClaims) Care Gaps: 2 Risk: 0.830 ATI: 7.910 Attach Time Spent: 0 Min +Add

Demographics Contact Automation Physician Contract / Insurance Other +Expand

CASES NOTES **FACE SHEET** CLINICAL RISK PROFILE ASSESSMENT CARE GAPS COMM LOG IdealMATCH

Selected Face Sheet: Patient Face Sheet

Print

DOB: Ins: Appt Date: Patient #: PCP: Appt with:

Care Opportunities Total (2)  
Colon Cancer Screening  
Hypertension (HTN): Blood Pressure Control ACO #28

Action Items Total (1)  
If blood pressure is elevated, do a fu plan.

Diagnoses Total (82)  
272.4  
401.9  
414.01  
728.85  
739.3  
365.01  
366.18  
367.4  
278.02  
788.31  
627.2  
V70.12  
V70.49  
V70.2 Person outside bus injured in dan w nontr vehicle nontraf  
V62.9 Occupant of streetcar injured in unsp traffic accident

Active Medications Total (0)

Labs  
LDL  
HDL  
Chol  
Trig  
Gluc  
HbA1c  
MicroAlb/Cr  
Cr/Clearance  
PSA  
TSH

Measures/Calculations  
BP  
ASCVD  
SBP  
GFR w/ CKD Levels  
Est Cr/Clearance

Diagnostic Testing  
Bone Density 2/11/2017  
Colonoscopy 5/14/2014  
Diabetic Eye Exam

Vaccinations  
Tetanus  
Tdap  
Pneumovax

# Patient Details Sheet: Clinical Tab

CASESNOTESFACE SHEETCLINICALASSESSMENTCARE GAPS

View:  Timeline  Category

Show : 

Significant Events,Diagnosis,Allergies,Medications,Procedur

 Search

Date	Rendering Type	POS	Code	Type	Description	Rendering
10/17/2018	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
7/16/2018	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
4/17/2018	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
1/16/2018	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
10/17/2017	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
7/16/2017	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
4/17/2017	Physician/Cardiovascular Disease (...)		68180052002	NDC Code	LISINOPRIL-HCTZ 20-25 MG TAB	Provider Name
1/20/2017		OFFICE	G0103	CPT	PSA SCREENING	Provider Name
1/20/2017		OFFICE	G0103	CPT4	PSA SCREENING	Provider Name
1/20/2017		OFFICE	G0439	CPT	PPPS, SUBSEQ VISIT	Provider Name
1/20/2017		OFFICE	G0439	CPT4	PPPS, SUBSEQ VISIT	Provider Name

CASESNOTESFACE SHEETCLINICALASSESSMENTCARE GAPS

View: 

Timeline

Category

Show :

Significant Events

Significant Events (0)

Diagnosis (49)

Allergies(0)

Medications (0)

Procedures (97)

Vitals (0)

Immunizations (0)





















Lab Results (0)

Social History (0)

Event Date

Type

# Patient Details Sheet: Care Gaps Tab

CASES	NOTES	FACE SHEET	CLINICAL	RISK PROFILE	ASSESSMENT	CARE GAPS	COMM LOG
Enter R4R Data				Change Status To	Clear Selection	Save	
<input type="checkbox"/>	Patient Name	Type	Care Opportunities	Actions	Created	Case Status	R4R Status
<input type="checkbox"/>	Patient, Test	ACO Measures Program-20...	Documentation of Current Medications in the Medical...	   	2/17/2016	Complete	
<input type="checkbox"/>	Patient, Test	ACO Measures Program-20...	Colorectal Cancer Screening ACO #19	   	2/17/2016	New	
<input type="checkbox"/>	Patient, Test	ACO Measures Program-20...	Adult Weight Screening and Follow-up ACO #16	   	2/17/2016	New	
<input type="checkbox"/>	Patient, Test	ACO Measures Program-20...	Pneumococcal Vaccination ACO #15	   	2/17/2016	New	
<input type="checkbox"/>	Patient, Test	ACO Measures Program-20...	Influenza Immunization ACO #14	   	2/17/2016	New	

# Patient Details Sheet: Communication Log


Active (WithClaims)			Care Gaps: 5 Risk: 1.085 ATI: 9.220			Attach	
Demographics	Contact	Automation	Physician	Contract/Insurance	Other		
CASES	NOTES	FACE SHEET	CLINICAL	RISK PROFILE	ASSESSMENT	CARE GAPS	COMM LOG
Date Time	Method	Recipient	Status	Retries	Action	Campaign	








# Tasking Module


# Tasking Module: Care Gaps Report




 Provider, Dental

 Care Management

 Tasking

 Resource Center

 Panel Management

1

TASKING

Care Gaps

View Details

Tasking

Care Opportunities

Hierarchy:

Appointment Date:

Contract: ALL

Print

Physician:

Measure type: Select

Rule: Select

Search

<input type="checkbox"/>	Last Name	First Name	DOB	Member Id	Home Phone	Physician	Practice	Risk	Opps
<input checked="" type="checkbox"/>	Test	Patient A	XX/XX/XXXX			Unattributed Unattributed	ACME	3.801	6
<input type="checkbox"/>	Test	Patient B	XX/XX/XXXX		() -	Unattributed Unattributed	ACME	0.271	4
<input type="checkbox"/>	Test	Patient C	XX/XX/XXXX		() -	Unattributed Unattributed	ACME	1.344	4
<input type="checkbox"/>	Test	Patient D	XX/XX/XXXX		() -	Unattributed Unattributed	ACME	0.702	4
<input type="checkbox"/>	Test	Patient E	XX/XX/XXXX		() -	Unattributed Unattributed	ACME	0.83	2
<input type="checkbox"/>			X/XXXX		() -	Unattributed Unattributed	ACME	0.405	7
<input type="checkbox"/>			X/XXXX			Unattributed Unattributed	ACME	0.821	3
<input type="checkbox"/>			X/XXXX		() -	Unattributed Unattributed	ACME	0.419	1
<input type="checkbox"/>			X/XXXX		() -	Unattributed Unattributed	ACME	0.238	9

Change Status To

Select

Save

☐

Patient Name

Type

Care Opportunities

Actions

Created

Case Status

No data to Display

Showing all 0 rows

# Care Gaps Report: Sections

## Section 1: Filters

**Care Opportunities**

Hierarchy  Appointment Date  Contract

Physician  Measure type  Rule  Search

## Section 2: Patient List

<input type="checkbox"/>	Last Name	First Name	DOB	Member Id	Home Phone	Physician	Practice	Risk	Opps
<input checked="" type="checkbox"/>	Test	Patient A	XX/XX/XXXX	XX-XX-XXXX		Provider Name	Practice Name	4.937	4
<input type="checkbox"/>	Test	Patient B	XX/XX/XXXX	XX-XX-XXXX		Provider Name	Practice Name	0.297	4
<input type="checkbox"/>	Test	Patient C	XX/XX/XXXX	XX-XX-XXXX		Provider Name	Practice Name	1.651	2
<input type="checkbox"/>	Test	Patient D	XX/XX/XXXX	XX-XX-XXXX		Provider Name	Practice Name	1.652	7
<input type="checkbox"/>	Test	Patient E	XX/XX/XXXX	XX-XX-XXXX		Provider Name	Practice Name	10.37	4
<input type="checkbox"/>	Test	Patient F	XX/XX/XXXX	XX-XX-XXXX		Provider Name	Practice Name	0.752	3


Showing all 872 rows


## Section 3: List of Pt Open Care Opportunities


<input type="checkbox"/>	Patient Name	Type	Care Opportunities	Actions	Created	Case Status	R4R Status
<input type="checkbox"/>	Test, Patient A	HMSA PTM Measure Program	Cervical Cancer Screening		1/17/2018	New	
<input type="checkbox"/>	Test, Patient A	HMSA PTM Measure Program	Controlling High Blood Pressure		1/17/2018	New	
<input type="checkbox"/>	Test, Patient A	HMSA PTM Measure Program	Influenza Vaccine (Adult)		1/17/2018	New	
<input type="checkbox"/>	Test, Patient A	HMSA PTM Measure Program	Review of Chronic Conditions		1/17/2018	New	


Showing all 4 rows


# Care Gaps Report: Huddle Sheet




 Provider, Dental

 Care Management

 **Tasking**

 Resource Center

 Panel Management

View Details

Tasking

Care Opportunities

Hierarchy:  Appointment Date:  Contract: ALL

Physician:  Measure type: Select  Rule: Select  Search

<input type="checkbox"/>	Last Name	First Name	DOB	Member Id	Home Phone	Physician	Practice	Risk	Opps
<input checked="" type="checkbox"/>	Test	Patient A	XX/XX/XXXX	XX-XX-XXXX		Unattributed Unattributed	ACME	3.801	6
<input type="checkbox"/>	Test	Patient A	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	0.271	4
<input type="checkbox"/>	Test	Patient B	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	1.344	4
<input type="checkbox"/>	Test	Patient C	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	0.702	4
<input type="checkbox"/>	Test	Patient D	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	0.83	2
<input type="checkbox"/>	Test	Patient E	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	0.405	7
<input type="checkbox"/>	Test	Patient F	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	0.821	5
<input type="checkbox"/>	Test	Patient G	XX/XX/XXXX	XX-XX-XXXX	() -	Unattributed Unattributed	ACME	0.419	1
<input type="checkbox"/>					() -	Unattributed Unattributed	ACME	0.238	9

Showing all 1000 rows

☐ Patient Name

Type

Care Opportunities

Actions

Created

Case Status

No data to Display

Showing all 0 rows



# Care Gaps Report: Huddle Sheet

[Print](#)

## Test, Patient A

Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Cervical Cancer Screening	Not Selected	1/17/2018	Not Set	New
Controlling High Blood Pressure	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New
Review of Chronic Conditions	Not Selected	1/17/2018	Not Set	New

## Test, Patient B

Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Adult BMI Assessment	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New
Screening for Symptoms of Clinical Depression and Anxiety	Not Selected	1/17/2018	Not Set	New
Tobacco Screening and Cessation Counseling	Not Selected	1/17/2018	Not Set	New

## Test, Patient C

Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Controlling High Blood Pressure	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New

## Test, Patient D

Home Phone: | Date of Birth:

Care Opportunities	Action	Assigned	Due	Status
Comprehensive Adult Diabetes Care - A1c < 8 Screening	Not Selected	1/10/2018	Not Set	New
Comprehensive Adult Diabetes Care - Blood Pressure Control	Not Selected	1/17/2018	Not Set	New
Comprehensive Adult Diabetes Care - Eye Exam	Not Selected	1/17/2018	Not Set	New
Comprehensive Adult Diabetes Care - Medical Attention for Nephropathy	Not Selected	1/17/2018	Not Set	New
Comprehensive Diabetes Care- HbA1c Control (=9)	Not Selected	1/17/2018	Not Set	New
Influenza Vaccine (Adult)	Not Selected	1/17/2018	Not Set	New
Review of Chronic Conditions	Not Selected	1/17/2018	Not Set	New





# Panel Management Module

# Panel Management: Dental Patient Registry

**COREO**

Test, Dental

Care Management

Tasking

Resource Center

Panel Management

Panel Management

Dental Patients Registry

Add Provider

Search

PANEL MANAGEMENT

Dental Patients Registry

	DOB	Gender	Member Id	Contract	Care Gaps	Status	Provider	Last Visit
nt	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	8			5/31/2019
nt	xx/xx/xxx	Male	xx-xxx-xxxx	Commercial PPO	10			6/6/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	7			1/17/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	4			5/29/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial HMO	7			4/2/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	8			12/7/2018
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial HMO	5			5/23/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial HMO	6			4/30/2018
Test, Patient	xx/xx/xxx	Male	xx-xxx-xxxx	Commercial HMO	7			6/13/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	5			10/17/2017
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial HMO	3			5/21/2019
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	8			7/20/2018
Test, Patient	xx/xx/xxx	Male	xx-xxx-xxxx	Commercial PPO	7			5/1/2019
Test, Patient	xx/xx/xxx	Male	xx-xxx-xxxx	Commercial PPO	5			11/19/2018
Test, Patient	xx/xx/xxx	Female	xx-xxx-xxxx	Commercial PPO	4			11/19/2018

Showing all 133 rows

Print

# Panel Management: Dental Patient Registry

[Edit Patient](#) << PREV Test, Patient (63 years) NEXT >> Notes [Close >>](#)

Female DOB: ID:

Active (WithClaims) Commercial PPO Care Gaps: 8 ERG Risk Score : 0.898 ATI : 7.560 Attach Time Spent: 0 Min

Demographics

Contact

Automation

Physician

Contract / Insurance

Other

- Collapse

DOB:

Patient # :

Gender: Female

Race : Unknown

Marital Status:

Home:

Mobile:

Email:

Primary Language -

Preferred Unk...

Phone: NO

SMS: NO

Email: NO

Primary: Lance Kagih...

Attributed: Lance Ka...

Attributed Phone: (8...

Primary:

Contract: Commercial PPO

Employer:

Employer Name:

CM Team -

Care Manager -

CASES

NOTES

FACE SHEET

CLINICAL

RISK PROFILE

ASSESSMENT

CARE GAPS

COMM LOG

Cohort View

Case View

Step View

Name

Status

Joined

Discharged





# Resource Center Module

# Resource Center: Files & Alerts

COREO

Test, Dental 1

Care Management

Tasking

Resource Center

Panel Management

Resource Center

Files & Alerts

Files

Show All

Alerts

Show All

Folder

Description

Size(MB)

Expires On

Message

Recent issue preventing members from being added to a provider's panel has been resolved. Please visit the Resource Center to view the release notes.

7/19/2019

RESOURCE CENTER

Files & Alerts

Resource Center

Files

Show All

Alerts

Show All

Message

The Admin Guide for v1.6 is available

2016-05-23T13:59:32.887

A new patient test/diagnosis was assigned to you by Training User

8/25/2016

Numerator and denominator documentation is available in the Resource Center.

4/20/2018

Showing all 3 rows

Showing all 3 rows

Showing all 0 rows

Showing all 1 rows

Minimize



# Lesson Summary

Coreo Analytics empower dentists and physicians, working together in identifying and closing patient care opportunities.

Coreo analytics integrates Dental provider work flows allowing providers the ability or access to:

- Filter patients based on OHTH and Non OHTH care measures.
- Validating and updating practice management systems using patient and clinical summaries.
- Pre-visit planning documents such as the Huddle Sheet.
- Point of care support such as the Face Sheet.

Coreo Analytics support HMSA Dental and Medical Providers alike, to deliver more value and improving the total health of members while reducing medical and dental costs.

# Questions ?

For any questions related to this training please contact  
[Jad.Jaber@Navvishealthcare.com](mailto:Jad.Jaber@Navvishealthcare.com)

# Mahalo!