

Hawaii General Excise Tax Reimbursement Change For the FED 87, FED 117 HMO, and FED 27 Plans

Administrative enhancements are underway for the FED 87, FED 117 HMO, and FED 27 Accidental Dental Plans.

Effective November 22, 2019, the current monthly process that manually calculates and pays Hawaii general excise tax (GET) will change to a systematic process that calculates and pays the GET when tax procedure code D9985 is submitted on a claim. The GET will display on the explanation of benefits (EOB) and will be included with the claim payment. This process will apply to both paper and electronic claims.

Here are some key points to know:

1. GET will only be covered for FED87, FED117 and FED 27 plans.
2. Billing providers must be participating with HMSA in order to receive GET payment.
3. GET will be calculated based on the performing provider's location.
4. GET processing applies to all claim submission types (paper and electronic).
5. GET will be calculated when the tax procedure code D9985 is submitted on the claim.
 - a. If there are multiple dates of service on a claim, D9985 must be submitted per date of service.
 - b. If the D9985 is omitted in error on a claim form, the providers' office will need to call HMSA Dental customer service at 948-6440 or 1 (800) 792-4672 to have the procedure code D9985 added to their claim and include the provider's charge.
6. GET will be calculated based on allowance of taxable services and not the provider's charge for D9985.
7. GET payment will not exceed the provider's charge for D9985.
8. GET will not be payable on non-covered/ineligible services.
9. If D9985 is submitted on a predetermination, GET will be calculated.
 - a. If all services from the predetermination are subsequently submitted with the same date of service (for payment), the GET will apply to all services.
 - b. If services from the predetermination are subsequently submitted with different dates of service (for payment), the GET will only apply to one date of service. In order to obtain GET payment for the other dates of service, submit the procedure codes and D9985 on a new claim form or call HMSA Customer Service to request to have the D9985 added to the claim.